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**To:** Microsoft ATR  
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**Subject:** Microsoft Settlement

I believe that Microsoft is and has done a great service to the advancement of the personal computer in it's usage by the general public. The inclusion of Microsoft's Internet Explorer teamed with Outlook Express has made life much easier for me. My 84 year old responses are not as capable as are my grandkids, who can even work with AOL.

Recently I tried AOL and then Worldnet on a new laptop with disgusting results. After a great deal of effort they both worked in a very sloppy manner. When I tried to uninstall them I found that they had corrupted my Microsoft files so badly that I now must reinstall my Microsoft programs in order to function. This, I think, is a deliberate attack on Microsoft.

Both these companies would rather cry than compete - why do you help them in there attempt to destroy competition?

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